

Frequently Asked Questions (FAQ) – NACIN

1. What does NACIN stand for?

NACIN stands for the National Academy of Customs, Indirect Taxes & Narcotics. It is a premier institute of CBIC engaged in Capacity Building for the officers of Customs, Indirect Taxes and Narcotics.

2. Where is NACIN's headquarters located?

NACIN's headquarters is situated at a state-of-the-art campus covering around 500 acres in the serene and tranquil village of Palasamudram, Gorantla Mandal, Hindupur Taluka, Sri Satya Sai District, Andhra Pradesh, inaugurated by the Hon'ble Prime Minister of Bharat, Shri. Narendra Modi on January 16, 2024.

3. Does NACIN have Zonal training centers across India?

Yes, NACIN has 16 Zonal Training Institutes at Delhi, Mumbai, Chennai, Kolkata, Bengaluru, Cochin, Patna, Lucknow, Vadodara, Hyderabad, Shillong, Bhopal, Visakhapatnam, Bhubaneswar, Chandigarh, Jaipur, and two Regional Training Institutes at Raipur, and Ranchi.

4. Can the public benefit from the NACIN website?

Yes, the NACIN website provides resources for officers and the public, including vacancies, tenders, GST and customs notifications, training materials, information regarding examinations for Customs Brokers, GST Practitioners and departmental officers, etc.

5. How do I navigate the NACIN website as a first-time visitor?

The website is divided into sections like Training, Examinations, E-Library, Tenders, Vacancies, and Media for easy navigation.

6. What types of documents are available on the NACIN website?

The Documents section contains departmental circulars, customs and GST notifications, training presentations, training schedules, RTI, CPGRAMS updates, and guidelines.

7. What is the purpose of the Training section?

The Training section details NACIN's induction programs, mid-career training, in-service training, GST and customs training, and international collaborations with partner and government agencies.

8. Can the public participate in NACIN's training programs?

Public participation in NACIN training programs is limited, but specific awareness seminars and workshops may be open to professionals and businesses.

9. What is the E-Library, and who can use it?

The E-Library provides digital access to books, reports, training materials, and case studies on customs, GST, and narcotics. Some resources are restricted to registered users.

10. What is the Learning Management System (LMS), and who can access it?

The LMS is an online training portal for officers to access study materials, take assessments, and attend virtual classes.

11. What types of examinations does NACIN conduct?

NACIN conducts departmental exams for officers, the Customs Brokers Examination for customs clearance professionals and GSTP Examination for GST Practitioners.

12. Where can I find details about NACIN exams?

The Examinations section provides information on exam schedules, syllabi, registration procedures, and results.

13. Can I find past question papers and study materials on the website?

Yes, previous exam papers and study materials are available in the E-Library and Downloads sections of the website.

14. Does NACIN offer job opportunities?

NACIN periodically offers contract-based job opportunities for specialized roles such as medical officers, physical trainers, and consultants. These are announced in the Announcements section of the website.

15. Does NACIN offer internship opportunities?

NACIN does not regularly offer internships, but occasional opportunities may be posted under the Vacancies section.

16. What are tenders, and where can I find them?

The Tenders section lists procurement opportunities where businesses can submit bids for government contracts.

17. What are Customs and GST, and why are they important?

Customs regulates the import/export of goods, while GST is India's unified indirect tax system. NACIN trains officers in implementing these effectively.

18. I have a customs or GST-related issue. Can NACIN help me?

NACIN does not directly handle customs or GST disputes but provides guidelines and resources. Individuals should contact local GST or Customs offices or helplines or visit the official website of CBIC at <https://cbic.gov.in/> and <https://cbic-gst.gov.in/> for assistance.

19. How does NACIN contribute to international cooperation?

NACIN collaborates with international organizations like the World Customs Organization (WCO) and the United Nations (UN) and member countries of groups like BRICS and SAARC to improve tax enforcement and training in cross-border trade and anti-smuggling.

20. What is the Media section on the NACIN website?

The Media section includes event photos, training highlights, and government announcements.

21. What is the purpose of the Rajbhasha section?

The Rajbhasha section promotes the use of Hindi in official communication, in line with government language policies.

22. Where can I provide feedback or report website issues?

You can use the Feedback Form on the homepage to share suggestions or report technical problems. An email ID is also provided for submitting feedback.

23. Does NACIN contribute to environmental protection?

Yes, NACIN trains officers to enforce environmental laws, including preventing the illegal trade of wildlife and hazardous substances.

24. What is CPGRAMS, and how can I use it?

CPGRAMS (Centralized Public Grievance Redress and Monitoring System) is an online platform for filing complaints related to government services. NACIN provides a direct link for users to submit grievances.

25. Does the NACIN website offer multilingual support?

The website primarily uses English, but key sections like Rajbhasha provide Hindi content. Efforts are ongoing to expand multilingual accessibility.

26. What is the ICC Committee tab, and what information does it provide?

The ICC (Internal Complaints Committee) tab provides information on the measures taken to prevent sexual harassment in the workplace, details of committee members, and guidelines for filing complaints.

27. What is the RTI tab, and how is it useful?

The RTI (Right to Information) tab provides details about the process for requesting government information under the RTI Act, including officer contact details and application procedures.

28. How can I stay updated on NACIN's latest announcements?

Check the News & Updates Section regularly.